



Procedure Title: <i>Quality Policy</i>	Type : <i>Policy</i> <i>ISO 9001-2008</i>	 MEGATRONIC POWER SYSTEMS <small>Controlling the Future.</small>		
Process Owner <i>Quality Manager</i>	Doc #: MPS-FM-QM-004	Rev: 3	Date: 18/12/2015	Approval: <i>Managing Director</i>

FORM #: MPS-FM-QM-004

QUALITY POLICY

Revision History

Revision	Date	Revision Remarks	Signatures		
			Originated by	Checked by	Approved by
1	1/10/14	Issued for Use	AF	MM	AF
2	05/11/14	Complete Review / Multiple changes	AF	MM	AF
3	18/12/15	Complete Review/ Multiple changes	AF	MM	AF

Procedure Title: <i>Quality Policy</i>	Type : Policy <i>ISO 9001-2008</i>			
Process Owner <i>Quality Manager</i>	Doc #: MPS-FM-QM-004	Rev: 3	Date: 18/12/201 5	Approval: <i>Managing Director</i>

Quality Policy

Megatronic Power Systems Pty Ltd is committed to providing superior standards of quality to our customers.

Our Area of Expertise lie in:

- Control System Design and Development
- Communication Network Design
- Control System and Electrical MCC commissioning
- Low Voltage MCC Electrical Design
- Low Voltage Distribution Design
- Low Voltage Control Panel Design and Signal Distribution
- Control System Maintenance and breakdown recovery
- Technical Consultation and Risk minimising on Control Systems and Safety Control Systems
- Battery Chargers and backup power systems

Customer satisfaction is and will remain the key objective of every project / works that is undertaken.

The company will continue investing on educating and training of its staff to improve the quality of the service provided by personnel. That includes the use of our valuable internal resources and also external training courses provided by suppliers. As a solution provider in our line of business we believe that a knowledgeable team can offer more up to date and better ways of providing service to customers.

The company and its employees will at all times comply with any legal and customer requirements associated with a project. Our commitment requires the timely provision of safe, reliable and efficient services in a manner which adds value to both the customer and our organisation.

Quality Objectives have been set. The company's targets are achieved through use of the certified quality control system, operating procedures, employee competence, technical knowhow and experience. This combined with top management commitment to providing a superior quality product in a safe environment whilst following all legal requirements results in a product far superior to our competitors.

The company's most important resource is its employees. Quality is achieved primarily through dedication, education and training as well as through the motivation of employees whose qualifications are kept apace and developed.

A monitoring framework has been put in place to analyse the quality of our products and services. Management Review, Internal Audits, Customer feedback and Corrective action registers are used to access and improve on our management system and products.

Megatronic Power Systems Pty Ltd requires that all colleagues are to be passionate advocates actively incorporating our concepts into their work to ensure the effectiveness and integrity of our business management system.

Megatronic Power Systems Quality Policy and management system is subject to management review at least once per year in accordance with the company's Management Review Schedule.

Quality Objectives are listed on Document # [MPS-FM-QM-005](#)

Alan Fay

Managing Director

Dec 15

This Policy is reviewed by the management and updated annually.